



GROUND5PARTYBUS

Terms & Conditions

Credit Card Deposit: To secure your booking with Ground 5 Transportation, LLC, we require a non-refundable \$250.00 deposit charged to a credit card. This deposit will be applied to your total balance. Please carefully read and abide by **ALL** policies to ensure your booking does not incur any additional charges.

Cancellation Policy: Cancellations within 7 days of booking will result in the client being charged for the 4 hour minimum including taxes (*minus driver fee and gratuity*).

Payment: Ground 5 Transportation, LLC accepts major credit/debit cards and cash as forms of payment. To secure your booking, a deposit of \$250.00 will be charged to a credit card. Any unpaid balance will be due at or prior to pickup. Passengers are not allowed to board the vehicle until all remaining funds have been collected by driver.

No Show Policy: Failure of passengers to meet at designated pickup address and or at the agreed time will result in **100%** of funds that are due to be charged to the credit card on file. Drivers will be in touch with contact person two hours prior to the agreed pickup time. Drivers should arrive 15-30 minutes before scheduled pick up time.

Damage/Cleaning Fee Policy: Booking client is 100% responsible for any and all damages to the vehicle caused by passengers. **ANY** damages to the Ground 5 Transportation, LLC vehicle caused by passengers conduct will be billed to the client at the cost of repair. At the end of your booking, trash should be placed in the trash bin provided. Should the Ground 5 Transportation, LLC vehicle require **excessive** cleaning, including but not limited to, bodily fluids there will be an **additional \$200.00 cleaning fee** charged to the credit card on file.

Restroom Policy: Toilet is for liquids **ONLY**. Tissue, paper towels, feminine products etc. are to be placed in trash bin provided in the restroom. Violating this policy will result in the client being charged the **\$200.00 cleaning fee**.

Alcohol/Drug Policy: In Georgia it is unlawful to sell, furnish, or provide alcohol to a person under the age of 21. The possession of alcohol by anyone under 21 years of age is illegal. Ground 5 Transportation, LLC strictly enforces such laws. Violators are subject to immediate non-refundable cancellation of their booking, criminal prosecution, and imprisonment. The possession, sale, or distribution of any controlled substance is illegal under both state and federal laws on **ALL** Ground 5 Transportation, LLC vehicles.

Smoking Policy: **ALL** Ground 5 Transportation, LLC vehicles are 100% smoke free. If you or someone in your party violates the smoking policy, the client will be charged the **\$200.00 cleaning fee**. This fee will be charged to the credit card on file. Your booking will also be subject to an immediate termination without refund.

Lost & Found: Ground 5 Transportation, LLC is not responsible for any items that are left behind in the vehicle. If you feel you've left something behind, give us a call and we will try to locate it for you.

Fuel Surcharge: Any pick up, drop off, or bookings that travel outside the Metro Atlanta area are subject to a fuel surcharge.

Rates: Rates are subject to change without notice due to holidays, special events, fuel prices, adverse weather conditions, etc.

Parking: Clients are responsible for any required parking permits and paid parking lots during their booking. Prior parking arrangements may be able to be made with advance notice.

Medical Disclaimer: Ground 5 Transportation, LLC vehicles may contain strobe lighting and flashing lights that could cause difficulties for people with photosensitive epilepsy and other conditions with sensitivity to light. This service may also contain haze, fog, lasers, and other effects that may adversely affect some people. Ground 5 Transportation, LLC is not responsible for any injuries or other medical issues that may occur.